STRIKE ARRAY 2

User Manual

Model ID: STRIKEARRAY2

CHAUVET PROFESSIONAL

Edition Notes

The Strike Array 2 User Manual includes a description, safety precautions, installation, programming, operation and maintenance instructions for the Strike Array 2 as of the release date of this edition.

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Document Printing

For best results, print this document in color, on letter size paper (8.5 x 11 in), double-sided. If using A4 paper (210 x 297 mm), configure the printer to scale the content accordingly.

Intended Audience

Any person installing, operating, and/or maintaining this product should completely read through the guide that shipped with the product, as well as this manual, before installing, operating, or maintaining this product.

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Document Revision

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Revision	Date	Description
5	09/2023	Updated USB Software Update/ updated DMX personalities/ added revision log

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1. Before You Begin

What Is Included

- Strike Array 2
- Seetronic Powerkon IP65 power cable
- Omega bracket with mounting hardware
- Quick Reference Guide

Claims

Carefully unpack the product immediately and check the container to make sure all the parts are in the package and are in good condition.
If the box or the contents (the product and included accessories) appear damaged from shipping, or show signs of mishandling, notify the carrier immediately, not Chauvet. Failure to report damage to the carrier immediately may invalidate a claim. In addition, keep the box and contents for inspection.
For other issues, such as missing components or parts, damage not related to shipping, or concealed damage, file a claim with Chauvet within 7 days of delivery.

Text Conventions

Convention	Meaning
1–512	A range of values
50/60	A set of values of which only one can be chosen
Settings	A menu option not to be modified
<ENTER>	A key to be pressed on the product's control panel

Symbols

Symbol	Meaning
	Critical installation, configuration, or operation information. Not following these instructions may make the product not work, cause damage to the product, or cause harm to the operator.
	Important installation or configuration information. The product may not function correctly if this information is not used.
	Useful information.

Any reference to data or power connections in this manual assumes the use of Seetronic IP rated cables.

The term "DMX" used throughout this manual refers to the USITT DMX512-A digital data transmission protocol.

Safety Notes

Read all the following safety notes before working with this product. These notes contain important information about the installation, usage, and maintenance of this product.

This product contains no user-serviceable parts. Any reference to servicing in this User Manual will only apply to properly trained, certified technicians. Do not open the housing or attempt any repairs.

All applicable local codes and regulations apply to proper installation of this product.

- The luminaire is intended for professional use only.
- If the external flexible cable or cord of this luminaire is damaged, it shall be replaced by a special cord or cord exclusively available from the manufacturer or its service agent.
- The light source contained in this luminaire shall only be replaced by the manufacturer or its service agent or a similar qualified person.
- **CAUTION:**
  - This product's housing may be hot when operating. Mount this product in a location with adequate ventilation, at least 20 in (50 cm) from adjacent surfaces.
  - When transferring the product from extreme temperature environments, (e.g., cold truck to warm humid ballroom) condensation may form on the internal electronics of the product. To avoid causing a failure, allow the product to fully acclimate to the surrounding environment before connecting it to power.
  - Flashing light is known to trigger epileptic seizures. User must comply with local laws regarding notification of strobe use.
- **ALWAYS:**
  - Disconnect from power before cleaning the product or replacing the fuse.
  - When using an IP65-rated product in an outdoor environment, use IP65- (or higher) rated power and data cable.
  - Replace and secure IP-rated protective covers to all power, data, USB, or other ports when not in use.
  - Replace the fuse with the same type and rating.
  - Use a safety cable when mounting this product overhead.
  - Connect this product to a grounded and protected circuit.
- **DO NOT:**
  - Open this product. It contains no user-serviceable parts.
  - Look at the light source when the product is on.
  - Leave any flammable material within 20 cm of this product while operating or connected to power.
  - Connect this product to a dimmer or rheostat.
  - Operate this product if the housing, lenses, or cables appear damaged.
  - Submerge this product (adhere to standards for the published IP rating). Regular outdoor operation is fine.
  - Permanently install outdoors in locations with extreme environmental conditions. This includes, but is not limited to:
    - Exposure to a marine/saline environment (within 3 miles of a saltwater body of water).
    - Locations where normal temperatures exceed the temperature ranges in this manual.
    - Locations that are prone to flooding or being buried in snow.
    - Other areas where the product will be subject to extreme radiation or caustic substances.
- ONLY use the handles or the hanging/mounting brackets to carry this product.
- The maximum ambient temperature is 113 °F (45 °C). Do not operate this product at higher temperatures.
- The minimum startup temperature is -4°F (-20°C). Do not start the product at lower temperatures.
- To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.
- In the event of a serious operating problem, stop using immediately.

If a Chauvet product requires service, contact Chauvet Technical Support.

FCC Statement of Compliance

This device complies with Part 15 Part B of the FCC rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Expected LED Lifespan

Over time, use and heat will gradually reduce LED brightness. Clustered LEDs produce more heat than single LEDs, contributing to shorter lifespans if always used at full intensity. The average LED lifespan is 40,000 to 50,000 hours. To extend LED lifespan, maintain proper ventilation around the product, and limit the overall intensity.

2. Introduction

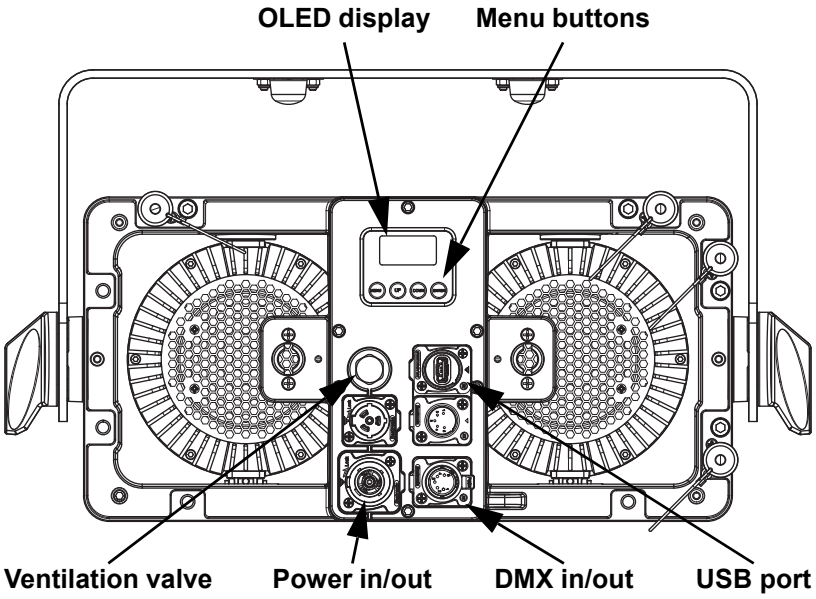
Description

The Strike Array 2 is an outdoor-ready audience blinder powered by two 100 W warm white LEDs housed in independently focusable pods. An emulated “amber shift” warms the color temperature of the light as it dims to deliver a classic tungsten look. Its variable PWM and high CRI make it ideal for broadcast applications. Thanks to a custom interlocking system, the Strike Array 2 can be interconnected with multiple Array units for scalable design configurations without any tools. Omega-Bracket locks are also installed both on the yoke and the back of the IP65 blinder to give a streamlined truss mounting process.

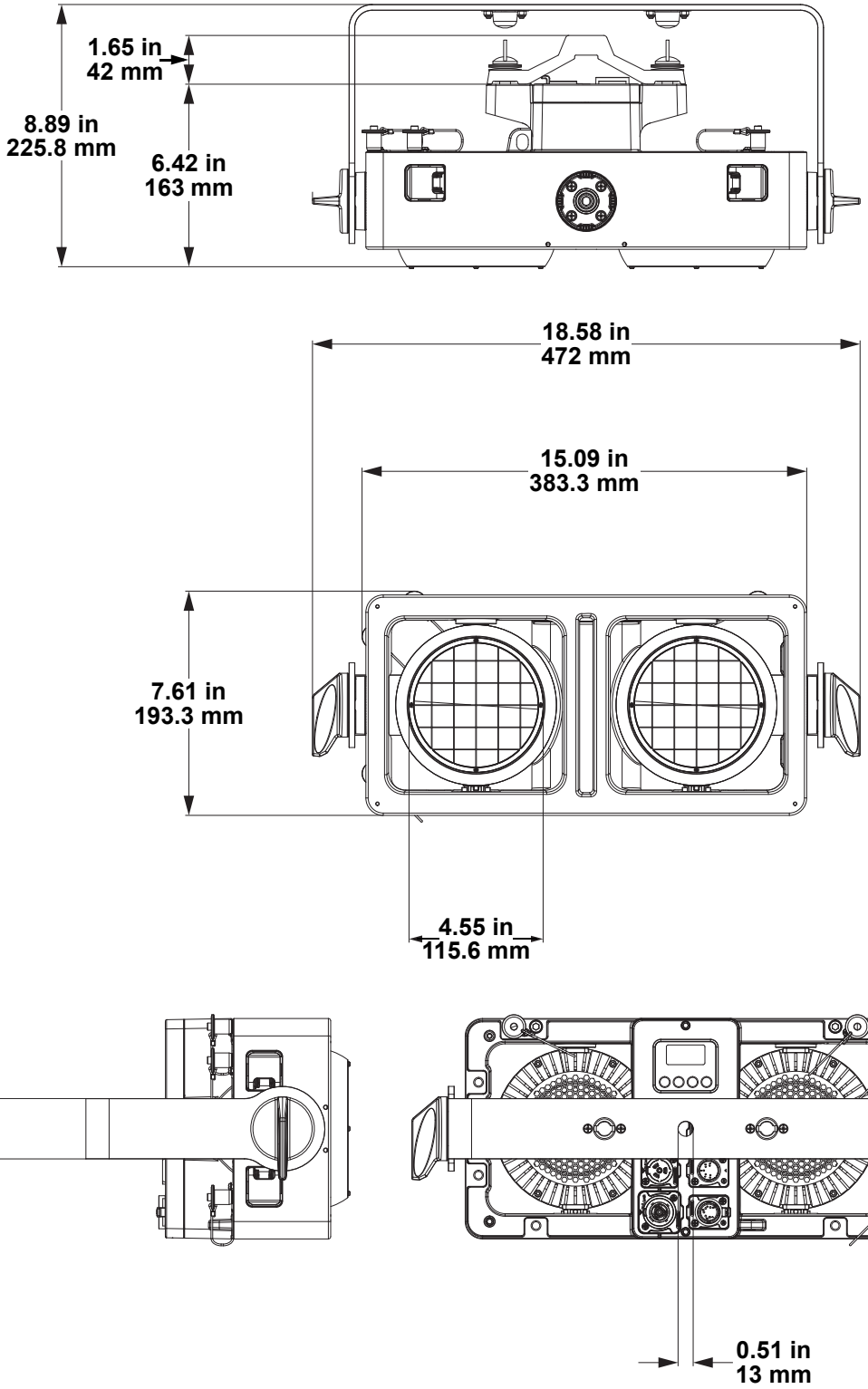
Features

- Intense 2 pod blinder/strobe rated IP65 for all-weather use
- Emulated “red shift” to mimic incandescent fixtures perfectly.
- Individual pan (or tilt, depending on mount orientation) of each head to allow for directional adjustment of light output.
- Innovative interlocking system to connect multiple Strike Array 2s and Strike Array 4s together.
- Multiple mounting locations with ¼ turn adaptors for creative and convenient rigging options
- 16-bit dimming control for smooth, perfect fades
- Strobe functionality for high-impact effects on the fly
- Easy to use OLED display
- Adjustable Pulse Width Modulation (PWM) and RDM (Remote Device Management) for added flexibility

Product Overview



Product Dimensions



3. Setup

AC Power

The Strike Array 2 has an auto-ranging power supply and it can work with an input voltage range of 100 to 240 VAC, 50/60 Hz.
To determine the product's power requirements (circuit breaker, power outlet, and wiring), use the current value listed on the label affixed to the product's back panel, or refer to the product's specifications chart. The listed current rating indicates the product's average current draw under normal conditions.

- **Always connect the product to a protected circuit (a circuit breaker or fuse). Make sure the product has an appropriate electrical ground to avoid the risk of electrocution or fire.**
- **To eliminate unnecessary wear and improve its lifespan, during periods of non-use completely disconnect the product from power via breaker or by unplugging it.**

Never connect the product to a rheostat (variable resistor) or dimmer circuit, even if the rheostat or dimmer channel serves only as a 0 to 100% switch.

AC Plug

The Strike Array 2 comes with a power input cord terminated with a Seetronic Powerkon A connector on one end and an Edison plug on the other end (U.S. market). If the cable has no plug or the plug needs to be changed, use the table below to wire a plug.

Connection	Wire (U.S.)	Wire (Europe)	Screw Color
AC Live	Black	Brown	Yellow or Brass
AC Neutral	White	Blue	Silver
AC Ground	Green/Yellow	Green/Yellow	Green

Power Linking

It is possible to power link Strike Array 2 products. See the table below for the current draw at each voltage and frequency:

	100 V, 60 Hz	120 V, 60 Hz	208 V, 60 Hz	230 V, 50 Hz	240 V, 50 Hz
Current Draw	1.24 A	1.04 A	0.61 A	0.56 A	0.54 A

Never exceed 12 A on a single circuit. Power-linking cables can be purchased separately.

Remote Device Management

Remote Device Management, or RDM, is a standard for allowing DMX-enabled devices to communicate bi-directionally along existing DMX cabling. Check the DMX controller's User Manual or with the manufacturer as not all DMX controllers have this capability. The Strike Array 2 supports RDM protocol that allows feedback to make changes to menu map options.

USB Software Update

The Strike Array 2 allows for software updates with a USB device using the built-in USB port. To update the software using a USB flash drive, do the following:

1. Power on the product, and plug the flash drive into the USB port.
2. Once the flash drive has been detected, the message "**Upgrade Firmware**" will be displayed. Press <**ENTER**>. If a different message appears on the display, search for the updated software in the main menu (**Update Firmware**) and select from **Only This Unit**, **Multiple Fixture**, or **Other Fixture Type**. A list of the updated software files will be displayed.
3. Select the file that needs to be uploaded. The message "**Are you sure?**" will be displayed. Press <**ENTER**>.

If the selected file is incorrect, the upgrade will fail, and the display will go back to the main interface. Repeat steps 1–3 using the correct file.

4. If the selected file is correct, the upgrade will start. **DO NOT** turn off the power or disconnect the USB during the process. USB update can take several minutes to complete.
5. When the update is completed, the fixture will automatically reboot.
6. Go to **Information** on the product's menu map and confirm the firmware revision.
7. When the boot-up process is finished, restart the product.

- **Place the .chl file in the root directory of the USB drive.**
- **The product's USB port supports up to 32GB capacity and only works with FAT32 file format.**

The "Other Fixture Type" option can only be selected for connected products compatible with the Upload 03 (the first 2 digits of the item code must be 03).

Turning off the power, removing the USB, or not setting the fixture to the correct protocol during the update can cause partial or total firmware failure in the targeted fixture(s). Please refer to Force Upload section to fix firmware failure issues.

Force Upload

A Force Upload is done whenever a software update fails due to accidental removal of the USB flash drive, incorrect control protocol, or loss of power during a regular software update process.

- **A Force Upload process requires a target fixture (the fixture that needs a Force Upload and a main fixture (the fixture that controls the upload process).**
- **The Force Upload process can only be done one target fixture at a time.**

To do a Force Upload, follow the instructions below:

1. Link the target fixture to the main fixture via a DMX 5-pin connection. Ensure that the target fixture is turned off.
2. Turn on the main fixture and set its protocol to **DMX512**.
3. Plug the flash drive into the USB-C port of the main fixture.
4. Go to Upgrade Firmware on the menu map.
5. Choose between **Multiple Fixture** and **Other Fixture Type**. Press **<ENTER>**.
   - **Multiple Fixture:** Both the target fixture and main fixture are from the same product line (e.g., 2 Strike Array 2 fixtures).
   - **Other Fixture Type:** The target fixture and main fixture are from different product series (e.g., a Strike Array 2 as the target fixture and a Maverick Silens 2 Profile as the main fixture).
6. Select the file that needs to be uploaded. The message "**Are you sure?**" will appear on the screen. Press **<ENTER>**. Turn on the target fixture within 1–2 seconds of pressing **<ENTER>**. The display on the target fixture should remain off.
   a. The main fixture will show the update progress (0–100%).
   b. The target fixture's display will turn on, and a notification "**<UPDATE>**" will appear on the screen.

The timing of when the target fixture's display will turn on varies from fixture to fixture.

7. **DO NOT** turn off power or remove the USB flash drive. Once the software is done uploading, the target fixture will automatically reboot.
8. Go to the target fixture's main menu and confirm that the firmware version has been updated.
9. Reboot the target fixture..

Mounting

Before mounting the product, read and follow the safety recommendations indicated in the Safety Notes.

Orientation

Always mount this product in a safe position, making sure there is adequate room for ventilation, configuration, and maintenance.

Rigging

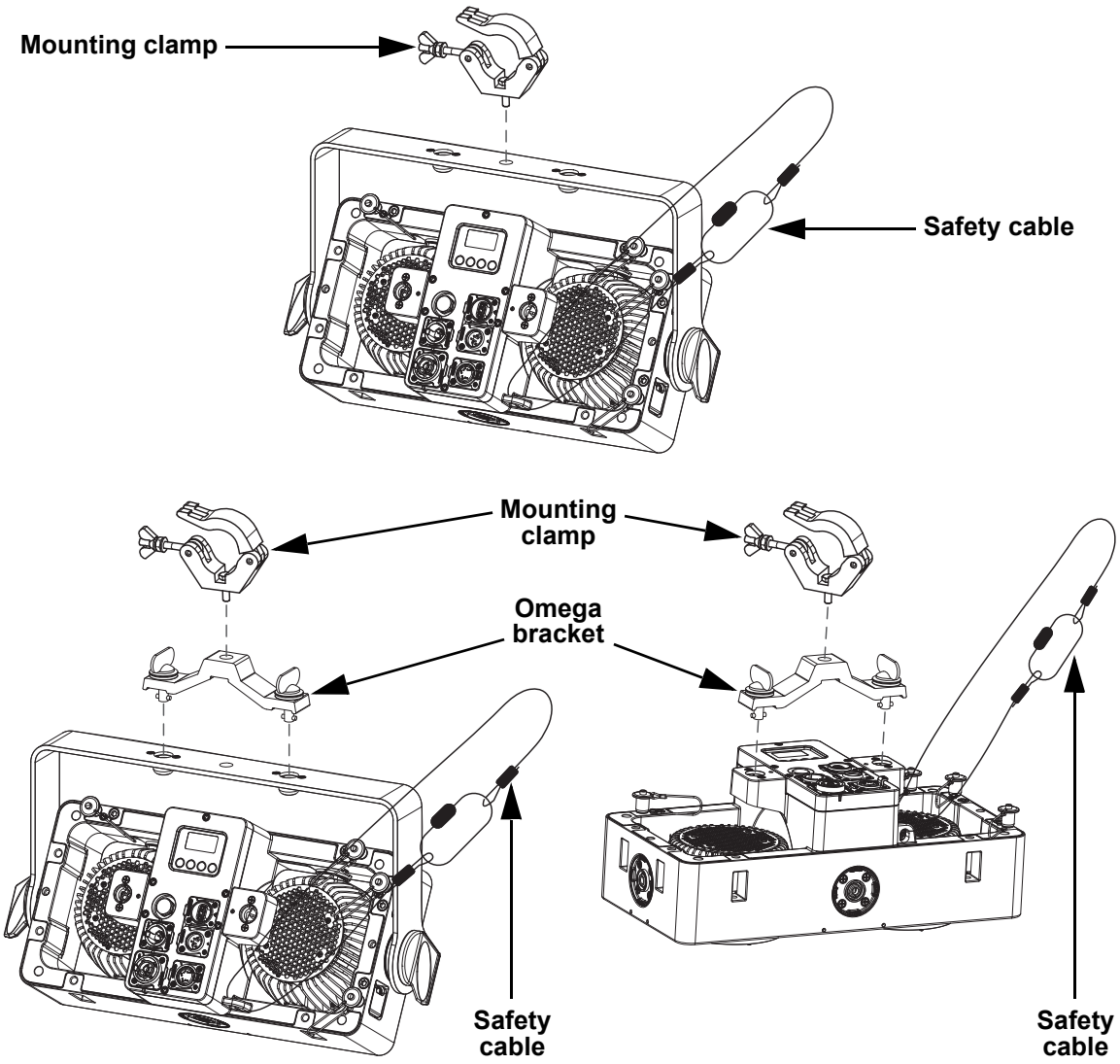
Chauvet recommends using the following general guidelines when mounting this product.

- Before deciding on a location for the product, always make sure there is easy access to the product for maintenance and programming.
- Make sure that the structure and attachment points can support the weight before hanging the product (see the Technical Specifications).
- When mounting the product overhead, always use a safety cable. Mount the product securely to a rigging point, whether an elevated platform or a truss.
- When rigging the product onto a truss, use a mounting clamp of appropriate weight capacity.

Procedure

The Strike Array 2 comes with a bracket to which the user can directly attach mounting clamps (sold separately). Make sure the clamps are capable of supporting the weight of this product. Use at least two mounting points per product. For the Chauvet Professional line of mounting clamps, go to http://www.trusst.com/products.

Product Mounting Diagram



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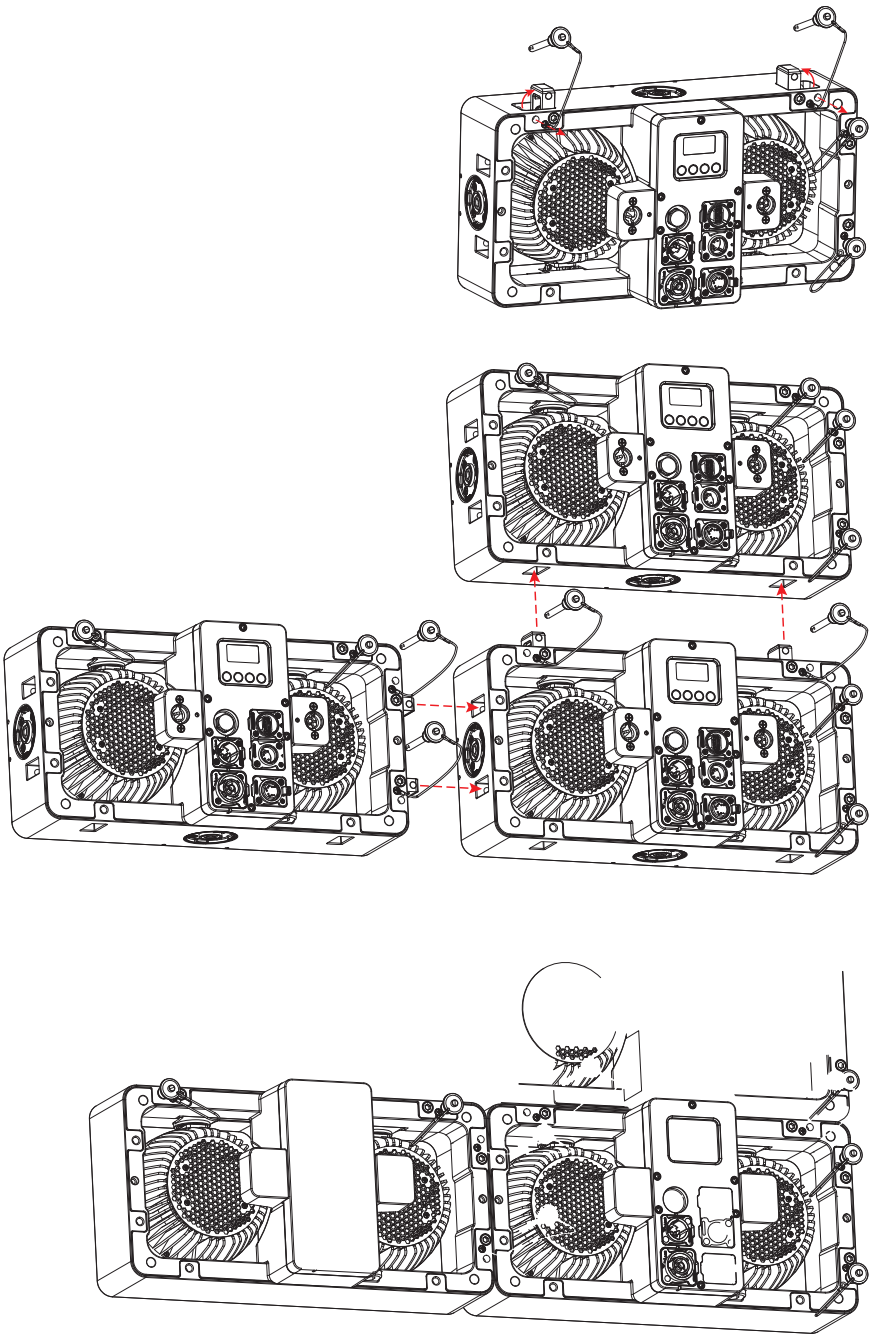
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